

CONTACT NO : 9892361359

: 9869046553



Office Address:- 205, 2nd Floor, 'A'-Wing, Royal Enclave Bldg., Near Sona Udyog, Parsi Panchayat Road, Andheri (East), Mumbai – 400069.

Terms and Conditions cum Agreement

- Booking starts from the time you have reserved the car and day counts every 24 hours (300 km per day average).
- Understanding the situation of traffic or other circumstances Reyansh Self Drive gives one hour of grace period. After the grace period an entire day charge will be taken.
- Ensure Photo / Video taken of the car from your mobile before starting your journey for proof of existing scratches, dent, or damage on the car. Also, must take speedometer and fuel level photo and send it to Reyansh Self Drive Operator.
- Same level of fuel must be maintained while handed over to you. If it is less, you will be charged accordingly. If it is more, we will just say thank you.
- The place of return is the same as the place where handover is taken unless agreed by Reyansh Self Drive either chargeable or free.
- Reyansh Self Drive is not responsible for any tyres of punctures, flat tyre or any damage caused due to tyre failure will be solely borne by you. Take a picture or video of tyres condition to avoid discrepancy while returning the vehicle.
- Reyansh Self Drive has its own workshop to take care of its cars and warranty on the mechanical functioning of the car except for the tyres.
- If any damage, scratches, or dent happened when the car was in your possession then the entire repair cost will be borne by you.
- In case of a major damage occurred, then the amount to be paid will be decided by taking the insurance into account and will be decided between Reyansh Self Drive and you.
- 50% of the rent will be charged for the period of the car was parked in the garage/service center for repair.
- Fastag recharge can only done by yourself using car number. (Can be recharged Via Gpay, Paytm, PhonePe and net banking etc) in case of utilization of existing balance then you will have to pay accordingly or will be deducted from your security deposit, in case of extra Fastag recharge done by you will not be refunded.
- Maximum speed limit is allowed by Reyansh Self Drive is 100km/hr. Exceeding will attract fine of Rs 500 per attempt. Also, you must follow the speed limit as per RTO sign board displayed on roadsides or else you will be attracted fine of Rs 2000/- which will be captured by RTO cameras.
- **Extending of Days**
 - Inform us in well advance and make payment for the number of days going to be extended immediately after taking confirmation of availability from Reyansh Self Drive Operator.
 - Extending of days is subject to availability of dates. Else must return the car as per your previous schedule. If not, you will be levied a fine Rs 5000/- or more.
 - Rs 500 per day fine will be levied in case of delay in making payment for the extended days.
 - Security deposit will not be considered as part of rent when days extended.
- **Cancellation Policy: -**
 - If intimated 2 days prior to the journey date then 50% of the rent will be deducted in case of 100% Advance made by you. Else you will have pay 50% rent on total number of days you have booked it.

- Any cancellation less than 48 hrs will not be considered for refund in case of partial amount paid for booking then you will have to pay the complete rent as per number of days you booked it.
 - No refund will be done for cancellation of ongoing booking or partial cancellation.
- **Charges for cleaning:** - If car was delivered clean condition and returned with uncleaned/dirty, (Hatchback ₹ 300/-, Sedan ₹400/- SUV ₹ 500/- LUXURY ₹ 1500/- / ₹ 2000/- if car is decorated). Smoking and drinking is not allowed if found 1000 Rs will be charged for cleaning.
- Reyansh Self Drive holds the security deposit for 48 hours minimum after you return the vehicle and will initiate once checked RTO fines, if any RTO fine appeared then will be deducted accordingly and refund the rest.
- **Reyansh Self Drive provide cars only for personal use and you are not authorized for any type of sub renting, carrying any animals/Pets (if found 2000 cleaning charge applicable), carrying any kind of unauthorized goods/material and not to use for any illegal activities. If any of these activities found and the person who has booked will be the only responsible person for legal action.**
- **Accept the car only after reading and understanding the protocols mentioned above.**

Date:

I Agree and adhere to the Terms and Conditions above

Vehicle Number: -